

## EMERGENCY CONTACT SHEET FOR RESOURCES IN FLORIDA

**Florida County Emergency Contacts:** Information on hurricane preparation and recovery: [http://www.floridadisaster.org/fl\\_county\\_em.asp](http://www.floridadisaster.org/fl_county_em.asp)

**Florida Government Website:** Information on hurricane preparedness/resources: <http://www.myflorida.com/myflorida/>

**The Florida Emergency Information Line (FEIL):** 24-hour up-to-date information on emergencies or disaster situations impacting Florida. 1-800-342-3557

**Federal Emergency Management Agency (FEMA):** Federal Disaster Assistance: [www.fema.gov](http://www.fema.gov) or call 1-800-621-FEMA (3362). TTY: 1-800-462-7585

**The National Hurricane Center:** Latest information on storm and preparedness: <http://www.nhc.noaa.gov>

### **Other Hotlines and Resources:**

- State Volunteer and Donations: 1-800-FL-HELP1 (1-800-354-3571)
- Elder Affairs: 1-800-96-ELDER (1-800-963-5337)
- Florida Power and Light: 1-800-4-OUTAGE (1-800-468-8243)
- Dept. of Financial Services Insurance Claim Hotline: 1-800-22-STORM (227-8676)
- Attorney General's Price Gouging Hotline: 1-800-646-0444
- Consumer Services Price Gouging Hotline: 1-800-HELP-FLA (1-800-435-7352)
- Salvation Army Donation Helpline: 1-800-SAL-ARMY (1-800-725-2769)
- Florida hotels accepting pets during disasters: [http://www.collierem.org/pets/fl\\_top.htm](http://www.collierem.org/pets/fl_top.htm)
- Pet care during and after a hurricane: <http://www.fema.gov/library/petsf.shtm>

**Florida's American Red Cross Chapters:**

(American Red Cross: 1-800-HELP-NOW (1-800-435-7669) )

<b>Broward County Chapter</b> 6710 West Sunrise Boulevard # 111 Plantation Florida 33313	Voice: 954/797-3800 Fax: 954/797-1860 E-Mail: <a href="mailto:nichtawitc@usa.redcross">nichtawitc@usa.redcross</a> Web Site: <a href="http://www.arcbcc.org">www.arcbcc.org</a>
Coverage area: Broward County	
<b>Capital Area Chapter</b> 187 Office Plaza Drive Tallahassee Florida 32301	Voice: 850/878-6080 Fax: 850/878-3441 E-Mail: <a href="mailto:arc-disasterservices@tallytown.com">arc-disasterservices@tallytown.com</a> Web Site: <a href="http://www.tallytown.com/redcross/ds">www.tallytown.com/redcross/ds</a>
Coverage area: Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor and Wakulla Counties	
<b>Central Florida Chapter</b> 5 North Bumby Avenue Orlando Florida 32803	Voice: 407/894-4141 Fax: 407/894-6951 E-Mail: <a href="mailto:mail@centralfl-redcross.org">mail@centralfl-redcross.org</a> Web Site: <a href="http://www.redcross.org/fl/centralflorida">www.redcross.org/fl/centralflorida</a>
Coverage area: Orange, Osceola and Seminole Counties	
<b>Central Panhandle Chapter</b> 430 East 15th Street Panama City Florida 32405	Voice: 850/763-6587 Fax: 850/785-3995 E-Mail: <a href="mailto:redcross@knology.net">redcross@knology.net</a> Web Site: <a href="http://www.centralpanhandle.redcross.org">www.centralpanhandle.redcross.org</a>
Coverage area: Bay, Calhoun, Gulf, Holmes, Jackson and Washington Counties	
<b>Charlotte County Chapter</b> 1300 Enterprise Drive #10 Port Charlotte Florida 33953	Voice: 941/629-4345 Fax: 941/629-7385 E-Mail: <a href="mailto:ccredcross@aol.com">ccredcross@aol.com</a> Web Site: <a href="http://www.sunline.net/redcross">www.sunline.net/redcross</a>
Coverage area: Charlotte County	
<b>Collier County Chapter</b> 2610 Northbrooke Plaza Drive Naples Florida 34119	Voice: 941/596-6868 Fax: 941/596-6923 E-Mail: <a href="mailto:colliercountyredcross@comcast.net">colliercountyredcross@comcast.net</a> Web Site: <a href="http://www.colliercountyredcross.org">www.colliercountyredcross.org</a>
Coverage area: Collier County	
<b>Florida's Coast-to-Coast Chapter</b> 341 White Street Daytona Beach Florida 32114	Voice: 386/226-1400 Fax: 386/258-8848 E-Mail: <a href="mailto:ellenn@daytonaredcross.org">ellenn@daytonaredcross.org</a>

	Web Site: <a href="http://www.daytonareddcross.org">www.daytonareddcross.org</a>
Coverage area: Citrus, Flagler, Hernando, Lake, Marion, Sumter and Volusia Counties	
<b>Greater Miami &amp; The Keys Chapter</b> 335 Southwest 27th Avenue Miami Florida 33135	Voice: 305/644-1200 Fax: 305/644-1038 E-Mail: <a href="mailto:info@miamireddcross.org">info@miamireddcross.org</a> Web Site: <a href="http://www.miamireddcross.org/">www.miamireddcross.org/</a>
Coverage area: Dade and Monroe Counties	
<b>Greater Palm Beach Area Chapter</b> 825 Fern Street West Palm Beach Florida 33401	Voice: 561/833-7711 Fax: 561/833-8771 E-Mail: <a href="mailto:chapterhq@reddcross-pbc.org">chapterhq@reddcross-pbc.org</a> Web Site: <a href="http://www.reddcross-pbc.org">www.reddcross-pbc.org</a>
Coverage area: Glades, Hendry, Okeechobee and Palm Beach Counties	
<b>Lee County Chapter</b> 2516 Colonial Boulevard #201 Fort Myers Florida 33907	Voice: 941/278-3401 Fax: 941/278-4829 E-Mail: <a href="mailto:arclcc@crossnet.org">arclcc@crossnet.org</a> Web Site: <a href="http://www.arclcc.org">www.arclcc.org</a>
Coverage area: Lee County	
<b>Manatee County Chapter</b> 2905 59th Street West Bradenton Florida 34209	Voice: 941/792-8686 Fax: 941/792-3680 E-Mail: <a href="mailto:information@manateeredddcross.org">information@manateeredddcross.org</a> Web Site: <a href="http://www.manateeredddcross.org">www.manateeredddcross.org</a>
Coverage area: Hardee and Manatee Counties	
<b>Martin County Chapter</b> 2750 South Kanner Highway Stuart Florida 34994	Voice: 561/287-2002 Fax: 561/287-2018 E-Mail: <a href="mailto:disasterdir@martinreddcross.org">disasterdir@martinreddcross.org</a> Web Site: <a href="http://www.reddcross.org/fl/martincounty/">www.reddcross.org/fl/martincounty/</a>
Coverage area: Martin County	
<b>North Central Florida Chapter</b> 1724 Northeast 2nd Street Gainesville Florida 32609	Voice: 352/376-4669 Fax: 352/376-4267 E-Mail: <a href="mailto:redcrossgator@earthlink.net">redcrossgator@earthlink.net</a> Web Site: <a href="http://www.alachua.reddcross.org">www.alachua.reddcross.org</a>
Coverage area: Alachua, Columbia, Dixie, Gilchrist, Hamilton, Lafayette, Levy and Suwannee Counties	
<b>North Treasure Coast Chapter</b> 2506 17th Avenue Vero Beach Florida 32960	Voice: 772/562-2549 Fax: 772/778-5500 E-Mail: <a href="mailto:info@ntc-reddcross.org">info@ntc-reddcross.org</a> Web Site: <a href="http://www.northtreasurecoast.reddcross.org">www.northtreasurecoast.reddcross.org</a>

Coverage area: Indian River and St. Lucie County	
<b>Northeast Florida Chapter</b> 751 Riverside Avenue Jacksonville Florida 32204	Voice: 904/358-8091 Fax: 904/791-9236 E-Mail: <a href="mailto:cramers@nefloridaredcross.org">cramers@nefloridaredcross.org</a> Web Site: <a href="http://www.nefloridaredcross.org">www.nefloridaredcross.org</a>
Coverage area: Baker, Bradford, Clay, Duval, Nassau, Putnam, St. Johns and Union Counties	
<b>Northwest Florida Chapter</b> 1741 North Palafox Street Pensacola Florida 32051	Voice: 850/432-7601 Fax: 850/432-0315 E-Mail: <a href="mailto:straderg@usa.redcross.org">straderg@usa.redcross.org</a> Web Site: <a href="http://www.westfla-redcross.org">www.westfla-redcross.org</a>
Coverage area: Escambia, Okaloosa, Santa Rosa and Walton Counties	
<b>Polk County Chapter</b> 147 Avenue A Northwest Winter Haven Florida 33881	Voice: 863/294-5941 Fax: 863/293-9626 E-Mail: <a href="mailto:polkcofl@polkredcross.org">polkcofl@polkredcross.org</a> Web Site: <a href="http://www.redcross.org/fl/polkcounty">www.redcross.org/fl/polkcounty</a>
Coverage area: Highlands and Polk Counties	
<b>Southwest Florida Chapter</b> 2001 Cantu Court Sarasota Florida 34232	Voice: 941/379-9300 Fax: 941/377-7830 E-Mail: Web Site: <a href="http://www.southwestflorida.redcross.org">www.southwestflorida.redcross.org</a>
Coverage area: DeSoto and Sarasota Counties	
<b>Space Coast Chapter</b> 1150 South Hickory Street Melbourne Florida 32901	Voice: 321/723-7141 Fax: 321/728-3863 E-Mail: <a href="mailto:redcrossbrevard@cfl.rr.com">redcrossbrevard@cfl.rr.com</a> Web Site: <a href="http://www.redcross.org/fl/brevard">www.redcross.org/fl/brevard</a>
Coverage area: Brevard County	
<b>Tampa Bay Chapter</b> 3310 West Main Street Tampa Florida 33607	Voice: 813/348-4820 Fax: 813/348-4830 E-Mail: <a href="mailto:tampabay@tampabay.redcross.org">tampabay@tampabay.redcross.org</a> Web Site: <a href="http://www.redcross.org/fl/tampabay">www.redcross.org/fl/tampabay</a>
Coverage area: Hillsborough, Pinellas and Pasco Counties	

Insurance Hotline Numbers for the state of FL:

Acuity: **(800) 242-7666**  
Allstate: **(800) 54-STORM or (800) 547-8676**  
American Skyline Insurance Co.: **(888) 298-5224**  
American International Group: **(800) 433-8880 (auto & home)**  
Atlantic Mutual: **(800) 945-7461**  
Bituminous: **(800) 822-2905 (Florida)**  
Church Mutual: **(800) 554-2642**  
Citizens Property Insurance Corp.: **(888) 685-1555**  
CHUBB: **(800) CLAIMS-0 or (800) 252-4670**  
CNA: **(877) 733-4250**  
CUNA Mutual: **(800) 637-2676**  
Farmers: **(800) 435-7764**  
Fireman's Fund: **(888) FIRE-HAT or (888) 347-3428**  
GE Employers: **(866) 413-8978**  
GEICO: **(800) 841-3005**  
The Hartford: **(800) 243-5860**  
Holyoke Mutual: **(800) 225-2533**  
Industrial Risk Insurers: **(860)520-7347 (commercial claims)**  
Liberty Mutual: **(800) 2-CLAIMS or (800) 225-2467**  
Louisiana Farm Bureau: **(866) 275-7322**  
Metropolitan Auto & Home: **(800) 854-6011**  
Nationwide: **(800) 421-3535**  
OneBeacon: **(877) 248-4968**  
Royal & Sun Alliance: **(800) 847-6925**  
SAFECO: **(800) 332-3226**  
Selective: **(866) 455-9969**  
Shelter Insurance Group: **(800) SHELTER**  
St. Paul Travelers: **(800) CLAIM-33 or (800) 252-4633**  
State Farm Insurance: **(800) SF-CLAIM or (800) 732-5246**  
Texas Farm Bureau: **(800) 772-6535**  
USAA: **(800) 531-8222**